

TERMS & CONDITIONS

About our terms

These terms and conditions of use (Terms) explain how you may use this website and any of its content (Site). These Terms apply between Nicola Tonsager (we, us or our) and you, the person accessing or using the Site (you or your).

You should read these Terms carefully before using the Site. By using the Site or accessing any of the services offered within our business (“the Services”) or otherwise indicating your consent, you agree to be bound by these Terms. If you do not agree with any of these Terms, you should stop using the Site immediately.

If you order any goods, services or digital content from the Site or if you buy a subscription, enter into a promotion or membership to access restricted parts of the Site, separate terms and conditions will apply. Some Services may be hosted by or provided by third-party hosts or service providers and are subject to additional terms and conditions of use, which are posted within those areas on such third parties’ websites. Please make sure you read and accept these additional terms and conditions before using these areas of the Services. We make no promise that the site is appropriate or available for use in locations outside the UK, you acknowledge you do so at your own initiative and are responsible for compliance with local laws where they apply.

If you do not agree to these Terms and the Privacy Policy, please do not use or access the Services. The Terms expressly supersede any prior terms of use between you and us or any of our affiliates.

Some of the Services may be hosted by or provided by third-party hosts or service providers and are subject to additional terms and conditions of use, which are posted within those areas on such third parties’ websites. Please make sure you read and accept these

additional terms and conditions before using these areas of the Services.

We reserve the right, in our sole discretion, to change or modify these Terms at any time. It is your responsibility to check the Terms periodically because any changes will be binding on you. By continuing to access or use the Services after those revisions become effective, you agree to be bound by the revised Terms.

About us

We are [Nicola Tonsager], a company registered in England and Wales. Our registered office is at [St Gilberts Close, Pointon NG34 0NG].

If you have any questions about the Site, please contact us by: sending an email to [nicola@nicolatonsager.co.uk]

The Services and Users of the Services

Through our Services we offer an innovative business community and training and development programmes

Our Services are only available to business entities and individuals who are at least 18 years of age and who can form legally binding contracts under applicable law.

Members

Certain areas of the Services may provide a place for Members to interact with Vendors and book services that a Vendor offers. As a Member, you acknowledge that while we aim to verify the identity of Vendors when they register for memberships or subscriptions on our Services, we cannot guarantee each Vendor's identity, capabilities, that it has obtained all required permits, licences or consents, or that it complies with all applicable laws.

We do not personally endorse or recommend any particular Vendor nor do we guarantee the quality of their goods or services.

You should use our Services as a starting point for identifying organisations that provide the products and services you need, and then conduct your own research to ensure the service providers you choose to do business are appropriate for you.

Vendors

If you are agreeing to the Terms on behalf of a company or other legal entity, you represent and warrant that you have the authority to bind that company or other legal entity to the Terms and, in such event, “you” and “your” refer to that company or other entity.

As a Vendor you acknowledge that we will not personally recommend or endorse you or your products or services. We are in no way responsible for assisting you in reaching an agreement with Members. We are not responsible for assisting you in providing goods and services to Members. Your membership or subscription to our Services may not be transferred or sold to another party.

As a Vendor you must list the true and correct name of your business on the Services. If there is a change to that business name, Vendors must promptly update the Services and may need to provide additional documentation for proof of name change. Vendors who engage in the sale of goods and services must have a valid business operations licence, as applicable.

We may offer different types of paid and free memberships or subscriptions. For instance, we may offer “Basic,” “Free Trial,” “Lite,” or other unpaid Vendor memberships. These unpaid Vendor memberships do not guarantee any advertising placement or other benefits. We reserve the right to modify the terms of or cancel any such unpaid Vendor memberships at any time.

We may also offer memberships or subscriptions for which a Vendor pays (“Paid Subscriptions”).

The Terms and Conditions of Sale apply to such Paid Subscriptions, and are incorporated into our relationship with Vendors. If there is a conflict between these Terms and the Terms and Conditions of Sale, the latter shall prevail.

The Services and Users of the Services

As a User, you acknowledge that we are not a product or service provider, vendor, or an agent representative for any Vendor.

We and the Services function solely as a neutral venue and digital platform where Users may connect for particular types of services or products.

We are not involved in or a party to the actual transactions between Users. As a result, although we take steps to verify the Vendors that list on our websites, we have no control over the transactions that take place on our Services or the accuracy of any Vendor listings. We have no control over the ability of Vendors to provide items or perform services or the ability of Members to pay for any goods and services.

We make no representations or warranties and are not liable or responsible for the actions or inactions of our Users.

Anti Discrimination Policy

We are committed to eliminating unlawful discrimination and promoting equality and diversity in our policies. We operate an inclusive site and aim to treat everyone equally and with respect regardless of race, colour, religion, sex, national origin, ancestry, disability, marital, family, pregnancy status, sexual orientation, gender identity, gender expression, veteran or citizenship status, age, or any other characteristic protected under applicable law.

Such discrimination includes, but is not limited too, refusing to provide or accept services or any other conduct that improperly takes into account these characteristics.

This prohibition applies to the posting of discriminatory content, such as reviews or forum posts, on the Services.

We will, at our discretion, take steps to enforce this policy, up to and including suspending from our Services those Vendors and Members who violate this policy and reserve the right to suspend any User's

access to the Services and cancel the contract of any Vendor that violates these rules or who engages in offensive and detrimental behaviour, including behaviour that shocks, insults, or offends the community and public morals and decency, including through making racist, discriminatory or offensive comments or by taking actions that are not in keeping with our Nondiscrimination policy.

Location of the Services

We control and operate the Services from the United Kingdom and, unless otherwise specified, the materials displayed on the Services are presented solely for the purpose of promoting products and services available in the United Kingdom.

We do not represent that materials on the Services are appropriate or available for use in other locations. If you choose to access the Services from other locations, local laws may be applicable.

Accounts, Passwords and Security

To access certain features or areas of the Services, you may be required to register and create an account on a membership site. You agree to provide true, accurate, current, and complete information about yourself as prompted by the applicable registration or log-in form, and you are responsible for keeping such information up to date (this includes your contact information). In addition, certain features of the Services may only be available to our Members. To access those areas of the Services you will be required to log in using your username and password. You are responsible for all activity occurring when the Services are accessed through your account, whether authorised by you or not.

Therefore, if you create an account, be sure to protect the confidentiality of your account password. We are not liable for any loss or damage arising from your failure to protect your password or account information.

Privacy

Your privacy and personal information are important to us. Any personal information that you provide to us will be dealt with in line with our Privacy Policy available at <https://nicolatonsager.co.uk/wp-content/uploads/2022/10/Privacy-Policy-1.pdf>, which explains what personal information we collect from you, how and why we collect, store, use and share such information, your rights in relation to your personal information and how to contact us and supervisory authorities in the event you have a query or complaint about the use of your personal information.

Rules for Using the Services

You must comply with all applicable laws and contractual obligations when you use the Services. In using the Services, you also agree to abide by the rules outlined below.

Users of the Services

As a User of the Services, you expressly agree not to:
Create an account in another person's or entity's name, create more than one account, use another's account or impersonate another person or entity;

Use the Services for any purpose that is unlawful or prohibited by these Terms, or to solicit the performance of any illegal activity or other activity which infringes our rights or the rights of others;

Restrict or inhibit other Users from using and enjoying the Services; "Harvest," "scrape," "stream catch" or collect information from the Services using an automated software tool (including but not limited to use of robots, spiders, or similar means), or manually on a mass basis (unless we have given you separate written permission to do so) (this includes, for example, information about other Users of the Services and information about the offerings, products, services and promotions available on or through the Services);

Circumvent or reverse engineer the Services or our systems or to gain unauthorised access to any areas of the Services, or any other systems or networks connected to the Services, or to any of the services offered

on or through the Services that are not intended for access by you, by hacking, password “mining,” or any other illegitimate means;
Take any action that imposes an unreasonable or disproportionately large load on the infrastructure of the Services or our systems or networks, or any systems or networks connected to the Services, including by “flooding” the Services with requests;
Use the Services to gain competitive intelligence about us, the Services, or any product offered via the Services or to otherwise compete with us or our affiliates, or use information on the Services to create or sell a similar product or information;
Manipulate or forge identifiers to disguise the origin of any information posted on the Services or otherwise provided to us or our employees;
Use the Services to promote spamming, chain letters, or other unsolicited communications; or
Engage in tactics, or direct or encourage others, to attempt to bypass the Services or our systems to avoid complying with any of our applicable policies, including these Terms, paying applicable fees, or complying with other contractual obligations, if any.

Vendors

If you are a Vendor, in addition to the above, you further expressly agree not to:

Violate any applicable laws, statutes or regulations regarding your use of the Services and your listing, the production and transportation of items and/or the solicitation of offers to produce and transport items;

Include promotional text or endorsements in your storefront name or your storefront picture(s);

Discourage, either through the Services or otherwise, any Website Visitor or Member from hiring other Vendors of the Services; or

“Farm” out Member leads (i.e., taking Member leads provided to you and transferring them to others that are not Vendors of the Services).

We reserve the right to suspend any User’s access to the Services and/or cancel the contract of any User that violates these rules.

Review Policy

Our Services include a forum whereby Users can post a review of Vendors (“Review”). Reviews are an important way for users to make informed decisions about Vendors and, as such, we takes steps to

ensure that there is a transparent process for posting and, if necessary, removing Reviews in accordance with applicable laws.

If you have questions about these policies or procedures, or believe that a review violates these policies, please contact us.

Publication Criteria

We publish all Reviews submitted to the platform by Users provided that they meet the following conditions:

They are written by a User who used the services of the Vendor

They are written by a User with a signed contract to use the Vendor

The Reviews are free of profanity or abusive language

We reserve the right to take steps to verify that the User who posts the Review meets the criteria for publication specified above.

Users who wish to post Reviews will be required to register as a User with us.

Personal Data

Reviews may not contain the names or other personal data of staff members of the Vendor. Where Reviews containing personal data of staff members of Vendors are reported to us this information is redacted from the Review or, to the extent redaction is not possible, the Review is removed from the website.

Ownership, use and intellectual property rights

The intellectual property rights in the Site and in any text, images, video, audio or other multimedia content, software or other information or material submitted to or accessible from the Site (**Content**) are owned by us and our licensors.

We and our licensors reserve all our intellectual property rights (including, but not limited to, all copyright, trade marks, domain names, design rights, database rights, patents and all other intellectual property rights of any kind) whether registered or unregistered anywhere in the world. This means, for example, that we remain owners of them and are free to use them as we see fit.

Nothing in these Terms grants you any legal rights in the Site or the Content other than as necessary for you to access it. You agree not to adjust, try to circumvent or delete any notices contained on the Site or the Content (including any intellectual property notices) and in particular, in any digital rights or other security technology embedded or contained within the Site or the Content.

Trade marks: [*Soul Signatures and Ten Minute Trance*] are our trademarks and are trade marks of [*Nicola Tonsager*]. Other trade marks and trade names may also be used on the Site or in the Content. Use by you of any trade marks on the Site or in the Content is strictly prohibited unless you have our prior written permission.

Content Submitted by Users

The Services may offer Users the opportunity to submit or post information to the Services, and to share information with other Users through message boards, Vendor advertisements and listings, and other means. You agree to act respectfully and use good judgment when conducting or posting any online communication or distribution of information.

Any information submitted by you to the Services through any means is "Submitted Content." We acknowledge that you retain ownership of all Intellectual Property Content that forms part of the Submitted Content.

By posting Submitted Content, you expressly represent and warrant that (i) you are the owner of any and all Submitted Content; or (ii) you are the legitimate and rightful grantee of a worldwide, royalty free, perpetual, irrevocable, sub-licensable, non-exclusive licence to use, distribute, reproduce, and distribute Submitted Content.

You further represent and warrant that all persons and entities connected with the Submitted Content, and all other persons and entities whose names, voices, photographs, likenesses, works, services, and materials have been used in the Submitted Content or its exploitation, have authorised the use of their names, voices, photographs, likenesses, performances, and biographical data in connection with the advertising, promotion, trade and other exploitation of the Submitted Content and the rights granted herein.

Users are solely responsible for their Submitted Content. We do not control the Submitted Content of Users and we are not responsible for its accuracy or legality. You assume legal responsibility for and will be responsible for all costs and losses suffered by us as a result of any of your Submitted Content.

Our Licence to Submitted Content

By posting Submitted Content to any part of the Services, you automatically grant, and you represent and warrant that you have the right to grant to us, an irrevocable, perpetual, non-exclusive, transferable, fully-paid-up, royalty-free, worldwide licence (with the right to sublicense at multiple levels) to use, copy, publicly perform, publicly display, reformat, translate, excerpt (in whole or in part), and distribute such Submitted Content for any purpose and in any format on or in connection with the Services, our business, or the promotion thereof, to prepare derivative works of, or incorporate such Submitted Content into other works, and to grant and authorise sublicenses of the foregoing.

Additionally, by providing Submitted Content, you authorise us to use the names, voices, photographs, included in or associated with any Submitted Content in connection with the advertising, promotion, trade of the Submitted Content and the rights granted herein. You acknowledge that we may retain archived copies of your Submitted Content and may continue to use your Submitted Content in connection with any materials that were created prior to your removal of your Submitted Content, in accordance with the license described above. We always want to receive messages and feedback from our Users and welcome any comments regarding the Services. Any ideas, suggestions, comments or proposals you send to us (collectively, "Submissions") are entirely voluntary and we will be free to use such Submissions as we see fit and without any obligation or compensation to you.

Third Party Content

By using our Services, you agree not to post any Submitted Content that you know is incorrect or not current.

You further agree not to post Submitted Content or take any action that:
May create a risk of harm, loss, physical or mental injury, emotional distress, death, disability, disfigurement, or physical or mental illness to you, any other person or any animal; Is fraudulent, vulgar, obscene, unlawful, abusive, racially or ethnically offensive, defamatory, infringing, invasive of personal privacy or publicity rights, is sexually or otherwise harassing or menacing, high-pressure sales tactics, humiliating to other people (publicly or otherwise), libelous, threatening, highly coercive, profane, or otherwise harmful to any Users or in any way violates the

Nondiscrimination Policy set forth herein;

Creates liability for us in any manner whatsoever;

Violates or possibly causes us to violate any applicable law, statute, ordinance or regulation or encourages criminal conduct;

Scans or tests the vulnerability or security of our Services or the system within which it operates or involves the upload, or insertion of, any programming language or code into or onto, our Services;

Contains your personal information that you do not wish to be made public or to be displayed in accordance with the applicable settings that you indicate, or that contains another person's personal information or otherwise invades another's privacy;

Contains any information (such as insider, proprietary or confidential information) that you do not have a right to make available due to contract, fiduciary duty, or operation of law;

Advertises the products or services of others or contains links to third-party web sites or solicits business for products or services other than those that are offered and promoted on the Services

Contains any computer hardware or software, viruses, Trojan horses, worms, spyware, or any other computer programming that may interfere with the operation of our Services or our systems and or create or impose a large burden or load on our Services or systems; or

Infringes any third party's intellectual property rights including but not limited to copyright, patent or trademark right.

We reserve the right, but do not have the obligation to monitor, remove, or restrict any Submitted Content for any reason, including, without limitation, that your Submitted Content is in violation of these Terms or is otherwise inappropriate, as determined in our sole discretion.

Any decision to prevent, restrict, redress or regulate Submitted Content or to implement other enforcement measures against any Submitted Content (or to refrain from taking such measures) may raise difficult issues and may have to take place against a background of imperfect levels of information, time constraints and other complicating factors. In taking such decisions, we and our directors, offices, shareholders, parents, subsidiaries, employees, consultants, affiliates, partners, agents or representatives (collectively, our “Representatives”) will seek to act in good faith.

You expressly agree that our Representatives and anyone else authorised to act on our behalf shall in no circumstances be liable as a result of any representation that we would or would not restrict or redress any Submitted Content, conduct or potential or purported violation of the Terms (but this does not restrict any rights you may have to take action against us in relation to such representations).

Infringing content

We will use reasonable efforts to: delete accounts which are being used in an inappropriate manner or in breach of these Terms; and identify and remove any Submitted Content that is inappropriate, defamatory, infringes intellectual property rights when we are notified, but we cannot be responsible if you have failed to provide us with the relevant information.

If you believe that any content which is distributed or published by the Site is inappropriate, defamatory or infringing on intellectual property rights, you should contact us immediately using the contact details at the top of this page.

You expressly agree that our Representatives and anyone else authorised to act on our behalf shall in no circumstances be liable as a result of any representation that we would or would not restrict or redress any Submitted Content, conduct or potential or purported violation of the Terms (but this does not restrict any rights you may have to take action against us in relation to such representations).

Fees & Payments

Members: Some Services may be offered and provided to Members free of charge. We also offer optional fee-based services, which may include services provided by third parties. Your use of such services shall be subject to any applicable additional terms and conditions which may include the third parties' terms and conditions, and in such circumstances, the third parties, and not us, are responsible for delivering any purchases goods or performing any booked services, and in issuing any applicable refunds. The fee and timing of payments for the fee-based service will be described separately as part of the applicable fee-based service.

Vendors: Vendors with valid Vendor accounts may purchase additional paid services (e.g. subscriptions). Such services will be subject to additional terms (e.g. the Terms and Conditions of Sale for paid listings and the Digital Advertising Terms and Conditions for the purchasing of advertising).

We may add new services for additional fees and charges at any time in our sole discretion. In order to optimise the Services, we are constantly testing new initiatives and product offerings and may change the operation of the Services, including the order and manner in which advertisements appear on it, the way that services are delivered, and the way that new customers are charged for services.

Coupons & Discounts

We may allow you to receive promotional coupons ("Coupons"), or other promotions or discounts ("Discounts") that may be used to purchase goods and services from us or third parties ("Coupon Vendors"). Additional terms and conditions may be contained on each Coupon or Discount.

17. Disclaimers

YOU AGREE THAT USE OF THE SERVICES IS AT YOUR OWN RISK. WHILE WE ENABLE USERS TO COMMUNICATE WITH ONE ANOTHER, WE ARE NOT RESPONSIBLE FOR MONITORING SUCH INFORMATION AND COMMUNICATIONS WHERE WE ARE NOT A PARTY TO

TRANSACTIONS OR INTERACTIONS THAT OCCUR BETWEEN USERS, WHETHER ONLINE OR OFFLINE.

ADDITIONALLY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, WE CANNOT AND DO NOT REPRESENT OR WARRANT THAT ANY VENDOR IS LICENSED, QUALIFIED, INSURED OR CAPABLE OF PERFORMING ANY PRODUCT OR SERVICE, AND WE MAKE NO REPRESENTATIONS OR WARRANTIES ABOUT THE EXPERTISE, PROFESSIONAL QUALIFICATIONS, OR QUALITY OF WORK OF ANY VENDOR, OR THE SUITABILITY, RELIABILITY OR ACCURACY OF THE PRODUCTS AND SERVICES THEY PROVIDE.

WE PROVIDE THE SERVICES, INCLUDING, WITHOUT LIMITATION, ANY CONTENT PROVIDED, DISPLAYED, OR GENERATED THROUGH THE SERVICES, OR ANY PRODUCTS OR SERVICES ORDERED OR PROVIDED VIA THE SERVICES, ON AN "AS IS" AND "AS AVAILABLE" BASIS. THIS MEANS THAT WE MAKE NO PROMISES THAT:

THE SERVICES WILL BE AVAILABLE AT ANY PARTICULAR TIME, THE SERVICES WILL MEET ANY PARTICULAR REQUIREMENTS OR PROVIDE ANY PARTICULAR RESULTS, THE INFORMATION ON THE SERVICES WILL BE ACCURATE OR UP TO DATE,

THE SERVICES OR THE INFORMATION TRANSMITTED TO OR FROM THEM OR STORED ON THEM WILL BE SECURE FROM UNAUTHORISED ACCESS, INFORMATION AND CONTENT THAT YOU STORE IN YOUR ACCOUNT OR ON THE SERVICES WILL REMAIN RETRIEVABLE AND UNCORRUPTED, OR THE SERVICES WILL BE UNINTERRUPTED OR ERROR-FREE OR WILL BE FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS, OR THAT DEFECTS WILL BE CORRECTED.

ALTHOUGH WE TRY TO ENSURE THAT THE INFORMATION POSTED ON THE SERVICES IS ACCURATE AND UP-TO-DATE, WE RESERVE THE RIGHT TO CHANGE OR MAKE CORRECTIONS TO ANY OF THE INFORMATION AT ANY TIME. WE CANNOT, AND DO NOT, GUARANTEE THE CORRECTNESS, TIMELINESS, PRECISION, THOROUGHNESS OR COMPLETENESS OF ANY OF THE INFORMATION AVAILABLE ON THE SERVICES. WE DO NOT PROVIDE ADVICE AND WE CANNOT BE EXPECTED TO KNOW WHAT USE YOU MAY MAKE OF THE INFORMATION POSTED ON THE SERVICES.

Suspension or Termination of Access and Remedies

Website Visitors and Members may terminate their use of the Services at any time by ceasing to use the Services.

Upon terminating their use of the Services, Members who wish for to delete their Member accounts and associated data may request deletion by emailing nicola@peakesluxuryconnectionlounge.com

We have the right to deny access to, and to suspend or terminate your access to, the Services, or to any features or portions of the Services, and to remove and discard any content or materials you have submitted to the Services, at any time and for any reason (including without limitation for legal or regulatory reasons, if Users unduly use the websites or information stored thereon in an unlawful manner or in a way that harms the assets or rights of third parties). Where reasonably practicable and permissible by law, we will endeavour to give you prior written notice of such suspension or termination.

Actions that may result in the rejection or removal of your participation can include, but are not limited to: any violation of the Terms; your creation, maintenance and/or management of more than one account; your non-payment in full any unpaid fees; any attempt by you to improperly influence, or cause another to improperly influence the feedback of Members; your unethical conduct, to be determined at our sole discretion; or any attempt by you to harass, or cause another to harass, or have inappropriate communications with a Member.

If you are a Vendor, after your relationship with us is terminated for any reason, we shall be entitled to retain and display all reviews associated with you on the Services as well as basic directory information, including, without limitation, business name, mailing address, website address and telephone number.

Remedies for use of our Services that violate the Terms include, but are not limited to, the immediate termination of your membership, notifying our Users of your actions, issuing a warning (including a public warning), temporarily suspending your membership, monetary compensation, and injunctive relief.

Governing Law and Jurisdiction

These Terms and any other terms and conditions applicable to the Services are governed by English law. You agree to submit to the exclusive jurisdiction of the English courts.

Submitting information to the site

While we try to make sure that the Site is secure, we do not actively monitor or check whether information supplied to us through the Site is confidential, commercially sensitive or valuable.

Other than any personal information which will be dealt with in accordance with our Privacy Policy, we do not guarantee that information supplied to us through the Site will be kept confidential and we may use it on an unrestricted and free-of-charge basis as we reasonably see fit.

Accuracy of information and availability of the site

We try to make sure that the Site is accurate, up-to-date and free from bugs, but we cannot promise that it will be. Furthermore, we cannot promise that the Site will be fit or suitable for any purpose. Any reliance that you may place on the information on the Site is at your own risk.

We may suspend or terminate access or operation of the Site at any time as we see fit.

Any Content is provided for your general information purposes only and to inform you about us and our products and news, features, services and other websites that may be of interest, but has not been tailored to your specific requirements or circumstances. It does not constitute technical, financial or legal advice or any other type of advice and should not be relied on for any purposes. You should always use your own independent judgment when using our Site and its Content.

While we try to make sure that the Site is available for your use, we do not promise that the Site will be available at all times or that your use of the Site will be uninterrupted.

Hyper Links and Third Party Sites

The Services may contain links to other websites or to third-party sellers of products and services. Such links are provided for your convenience only. You access such links at your own risk.

We have no control over third party advertising or websites and accept no legal responsibility for any content, material or information contained in them. The display of any hyperlink and reference to any third party advertising or website does not mean that we endorse that third party's website, products or services. Your use of a third party site may be governed by the terms and conditions of that third-party site and is at your own risk.

Limitation on our liability

Except for any legal responsibility that we cannot exclude in law (such as for death or personal injury) or arising under applicable laws relating to the protection of your personal information, we are not legally responsible for any:

losses that were not foreseeable to you and us when these Terms were formed;

losses that were not caused by any breach on our part;

business losses; and

losses to non-consumers.

Events beyond our control

We are not liable to you if we fail to comply with these Terms because of circumstances beyond our reasonable control, including, but not limited to, strikes, lock-outs or other industrial disputes; breakdown of systems or network access; or flood, fire, explosion or accident.

Rights of third parties

No one other than a party to these Terms has any right to enforce any of these Terms.

Variation

No changes to these Terms are valid or have any effect unless agreed by us in writing or made in accordance with this clause.

We reserve the right to vary these Terms from time to time. Our updated Terms will be displayed on the Site and by continuing to use and access the Site following such changes, you agree to be bound by any variation made by us. It is your responsibility to check these Terms from time to time to verify such variations.

Disputes

We will try to resolve any disputes with you quickly and efficiently. If you are unhappy with us, please contact us as soon as possible using the contact details set out at the top of this page.

If a dispute cannot be resolved using our complaint handling procedure or you are unhappy with the outcome, you may want to use alternative dispute resolution (**ADR**). ADR is a process for resolving disputes between you and us that does not involve going to court. Please notify us if you would like to

If you are not happy with the outcome of ADR, you can still bring court proceedings.

Relevant United Kingdom law will apply to these Terms. If you want to take court proceedings, the relevant courts of the United Kingdom will have non-exclusive jurisdiction in relation to these Terms.

Contact Us

If you have any questions or comments regarding these Terms, you can contact us at [nicola@nicolatonsager.co.uk] We will endeavour to respond to any written correspondence without undue delay.